

# QUALITY AND ENVIRONMENT POLICY

In order to satisfy our customers, employees, shareholders and other stakeholders, we reaffirm our commitment to offer our customers reliable and efficient products and services, to develop a quality culture, a responsible attitude to safety and to limit the environmental and health impacts of our facilities and activities.

Our "quality and environment" policy forms the basis of our management system, which is based on processes designed to ensure our approach to continuous improvement and risk control. Based on operational excellence and social commitment, this policy is structured around 4 axes to achieve the best quality and environmental standards and increase the company's efficiency. It is reviewed as needed to ensure its consistency with the company's context and strategic direction.

As CEO of CILAS, I am committed to providing all economically reasonable means, resources and organization necessary to ensure our policy and achieve the following objectives:

## Quality

- To improve the company's performance by:
  - Providing products and services that are attractive, competitive and innovative, in line with market demands,
  - The proper management of our programs, based on a rigorous respect of their milestones and a systematic approach to identifying and controlling risks,
  - Continuous management, improvement and simplification of our processes,
- Satisfy the relevant requirements of our stakeholders by:
  - Listening, taking into account their needs and communicating with them,
  - Respecting our commitments in terms of quality, costs, deadlines and safety, ensured by the control of our activities and our suppliers,
  - The reduction of non-quality and the efficiency of their resolution,

## Environment

- Meet compliance, legal and other stakeholders requirements,
- Control our environmental impact by:
  - Reducing our waste and improving its recovery,
  - Controlling our energy consumption,
  - Preventing emergency situations and accidental pollution and improving our ability to react to them.

I call on all staff to get involved in this process in order to ensure the success of the policy and to guarantee the effectiveness of the management system.

**Pierre Faucoup**

CEO

